

ATG Today

VOLUME 1, ISSUE 1

NEWSLETTER DATE

Welcome

Special points of interest:

- *2 New Incentive Programs.*
- *Maintenance Tidbits*
- *Customer Care Line*
- *Personal Checks*

From the Management & Staff of ATG Services, we would like to say welcome to the family! Most of you can finally exhale. Moving can be stressful and we understand that. Now that moving is behind you, take a moment to sit back and enjoy your new surroundings. We really value your decision to allow us to serve you, and we hope your time with us will be long and fulfilling.

Our goal is to provide business and personal solutions with a focus on the residential and commercial property. We do this by focusing our business through our four robust divisions. Each division serves the unique purpose of providing well rounded services to better serve our customer's extremely complex

personal or business strategies. We view every customer's need as somewhat unique. For this reason we have divided ATG Services into four divisions: property management, inspection services, business consulting services, and property maintenance services. They are set up to provide customers with a more complete set of services.

We are headquartered in the heart of Birmingham, Alabama, at 1527 5th Avenue North. It is our pleasure to serve you in ways that benefit you. To set up an appointment with ATG Services, give us a call at 205-623-0666.



Beautiful bathroom completed by ATG Services

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New Incentive Programs

ATG Services is proud to announce 2 new incentive programs. These are "Refer a Friend" and "Property of the Quarter."

We understand the best way to know if we are doing right things right is if one of our family members refers someone to us. That is why we created the "Refer a Friend"

program. If the person you refer rents or purchases from us, you will have a choice of the following services to choose from:

1 Free Lawn Mowing

1 Free Pest Treatment

\$50 Discount off 1 month's rent (Cont. on Page 2)



New Incentive Programs (Cont.)

“Property of the Quarter is a program designed to reward the best kept property for the quarter. Our inspectors will be evaluating properties throughout the quarter. The tenant with the outstanding home will be rewarded for their efforts (Quarter ends 12/31/2009). The awards are as follows:

- 1 Free Lawn Mowing
- 1 Free Pest Control
- \$100 off of 1 month’s rent

Your property will appear on our website for the entire quarter.

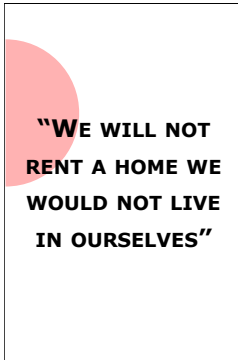


“Providing residential and commercial properties and services the right way”



An ATG Services kitchen makeover

General Housekeeping



will be accepted.

PERSONAL CHECKS

Effective immediately, ATG Services will no longer accept personal checks. Only bank certified checks, cash, or money orders

PERIODIC INSPECTIONS

Just a reminder - ATG Services will be performing periodic inspections as well as drive-by inspections. You will be notified 24 hours prior to the periodic inspection.

LATE PAYMENT

It is **YOUR** responsibility to notify ATG Services if a rental payment will be late. This will **NOT** reduce or eliminate late fees, but can avert eviction proceedings.

UTILITY TRANSFER

As stated in your rental agreement, utilities are the responsibility of the tenant. Once a rental agreement is signed, you have 36 hours from your move-in date to transfer your utilities. ATG Services will terminate the utilities 36 hours after your move-in date.

Customer Care

Effective immediately, all support issues should be directed to 205-623-0666. If after hours, choose the support option desired. If it is an emergency (gas leaks, severe water leaks, or electrical danger), choose the first option and you call will be directed to our maintenance department. For non-emergencies, leave a message on the voicemail and your call will be returned within 24 hours. Unless it is

an emergency, only persons listed as tenants or co-tenants should access this line. Remember, you are responsible for minor repairs (<\$150).

AFTER HOUR SUPPORT OPTIONS

- Option 1 for Support
- Option 2 for General Mailbox



Beautiful hardwood flooring and panoramic windows

ATG Services

1527 5th Avenue North
Suite 100
Birmingham, Alabama 35203

Phone: 205-623-0666
Fax: 205-623-0667
E-mail: customer-care@atgservicesinc.com



WE ARE ON THE WEB!

WWW.ATGSERVICESINC.COM

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General Property Maintenance

ATG Services takes pride in the properties we provide and it is our sincere hope that you feel the same way. Our expectation as a company is that you



will care for your home the way we would. Please take pride in your home and community.

Assist us by maintaining the interior and exterior of your homes. Remember, people are

Contact ATG Services to for help maintaining your yard

constantly looking at your home when deciding to rent from us.

MAINTENANCE TIDBIT

One of the easiest ways to save on your power bill is to change the air filter for your home's cooling system. Today's filters last for 30-90 days. Changing your filter regularly will keep your unit running efficiently. Also, find a comfortable thermostat setting and leave it set to that temperature. Your cooling system will be happy and so will you when you receive your power bill.



ATG

October 2009

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31